

We offer a 3-year warranty on our rubber tiles. This warranty covers manufacturing defects and the wear resistance of the product under normal and proper use.

The warranty is only valid if the rubber tiles have been installed correctly in accordance with the installation instructions. The warranty does not cover damage caused by improper use, incorrect installation, insufficient or improper maintenance, or other external factors beyond the control of Aslon Rubber.

The actual lifespan and degree of wear depend on the intensity, frequency and manner of use. Normal wear and tear resulting from use is not covered by the warranty.

Warranty claims must be reported to Aslon Rubber within a reasonable period after discovering the defect. We may request photographs, a description of the issue and information regarding the application and use of the product.